



Social Distancing Guidelines

We'd like to inform you guys on our new norm policies to ensure the safety of all our customers and staff. As these guidelines will be enforced by relevant authorities we reserve the right to refuse service to, or terminate anyone not obliging by these terms. Harsh we know, but our friendly staff will gently remind you guys to get used to the new norms.

Additional Measures

1. All staff and teachers have completed two doses of Covid-19 vaccination. You may verify their digital certificates on their phones or request for a screenshot.
2. We'll conduct self testing among staff once a month.
3. All rooms will be equipped with air purifiers to combat airborne transmission.
4. All staff will also be double masking or mask + face shield.
5. Only fully vaccinated customers and students allowed, for ineligible children we require both parents to be fully vaccinated.

In store

1. All customers and staff will be required to wear mask in store at all times.
2. Hand sanitiser provided at entrance, all entrants to the store will sanitise before touching the main door handle.
3. Daily temp check will be done on all staff and students, anyone with a temp of 37.5c and above will be sent home.
4. Those exhibiting symptoms such as cough/sore throat/shortness of breath/runny nose will not be allowed in.
5. Common surfaces will be disinfected every 2 hours.
6. Any walk in enquiries by new customers will be required to leave their name and contact details.
7. We reserve the right to rearrange classes to stagger our schedule.

Classroom

1. Teachers and students are required to wear mask at all times.
2. Strictly no body contact will be allowed to enforce social distancing measures.

3. Teachers and students will be seated 1m apart, smaller classrooms will be moved to rooms which can accommodate this rule.
4. Students are advised to bring their own instruments, drum sticks, for applicable instruments. They will still be provided in store and sanitised after each use.
5. Teachers will sanitise their room, shared instrument after each student.

Parents/family members

1. Parents or family members dropping off are advised to wait in their cars instead of in store. We have a 10 customer limit of students and parents, if number is exceeded we will need to refuse entry of those waiting in store.
2. Parents and family members are also advised to pick up students asap to keep customer count low.
3. If at all possible parent's should only step in store to make payment. Inquiries or progress check with teachers can be arranged via phone or online means.

Payment

1. Best choice to make payment is through online transfer, details provided in the monthly invoices.
2. We will still accept cc/db card and cash transactions, our terminal and desk area will be disinfected after each use.
3. Our cashiers will be required to wear gloves handling the front desk.

Incase of positive student/teacher

The teacher of said student will need to be quarantined and be tested. All classes of the teacher will be moved online

NEGATIVE - the teacher may resume classes after quarantined, the student may resume after being cleared.

POSITIVE - the school will be closed for 2 weeks or to be determined and teachers will all get tested, kkm will be informed and all lessons will move online.